The most important element of taking proper pictures that capture the information needed at the lab is the environment around the patient. These are some pointers on what we considered should be controlled to take a good picture for Computer Imaging:

- Bright lights and if possible, some natural light
- The background should be soft and non-reflective
- Take a picture straight following these guidelines
  - We recommend a distance between 2 to 3 feet from the patient
  - Make sure your camera is in portrait mode. If your camera is not equipped with this feature, turn your camera sideways
  - Take the picture making sure to capture from the top of the forehead to the bottom of the chin
  - Make sure the patient’s face covers most of the frame
  - Make sure to focus in the center of the teeth between the uppers and the lowers
- As you get close to take this picture, make sure your flash does not interfere or degrade the quality of the picture.
- Have the patient smile naturally with a slight gap between the upper and the lowers.
- The picture sent to us must be in focus, with no shadows and no flash bright spots.

Please remember that the goal of these pictures is to create an ideal situation and provide the patient a rendition of how great they will look after having the procedure done.